Toyota Stadium will host no more than 5,110 fans for any match this season and that number may be lower from match to match due to social distancing policies being followed. No more than 2,500 fans will enter any one Fan Zone (see stadium configuration on Page 4).

- The first six (6) rows of the west sideline and south endline sections will be closed per MLS policy
- The first fifteen (15) rows of the east sideline will be closed per MLS policy
- Sections 114 and 119 will be blocked off while Sections 115 and 118 will have seating restrictions and limited availability due to proximity of the player tunnel
- The Budweiser Beer Garden will not be available for fan access

For the 2020 matches in the revised schedule, FC Dallas will only be offering mobile tickets through the AXS app as the method of delivery. This will allow all fans the ability to enter Toyota Stadium in a contactless manner. Fans will present tickets on their phone through the AXS app, which will be scanned at entrance. All tickets will be sent in the final 48 hours leading up to each match. Tickets will not be loaded into an account more than 48 hours ahead of a match. Please make sure to note the resale and transfer ticket policies in the Fan Guide.

*Seat locators will not be printed and handed to fans as you scan into Toyota Stadium

In order to provide the most safe and healthy environment for all fans attending matches at Toyota Stadium, fans are not permitted to transfer or resell tickets for matches in the revised schedule of 2020 and the FC Dallas ticketing platform will not be available for the transfer or resale of tickets.
Toyota Stadium will be divided into two fan zones for attendance at a match. Your Fan Zone will be determined by your seating location and will dictate which entrance you will use, what areas of the stadium are available to you, and where you will egress. We also highly encourage that you park in the lot with the closest proximity to your assigned gate as is available to you upon your arrival. All Fan Zone areas will have similar merchandise, concession, and restroom availability. Fans will not be permitted to leave their Fan Zone area while at the stadium. This is being done to minimize the number of people each fan will be in contact with while at the match, and to allow Toyota Stadium to proportionately distance and staff properly for the number of fans. No one stadium Fan Zone will have more than 2,500 fans.

**Fan Zone - Red:** this will comprise of all fans sitting in Sections 100 – 111. Fans sitting in these areas will enter through the West Gate entrance of Toyota Stadium. We encourage fans in this zone to park in the Red Lots located on the West side of the stadium.

**Fan Zone - Blue:** this will comprise of all fans sitting in Sections 115 – 132. Fans sitting in these areas will enter through the AdvoCare East Gate entrance of Toyota Stadium. We encourage fans in this zone to park in the Blue Lots located on the Northeast side of the stadium.

**STADIUM SECURITY AND BAG POLICY**

Toyota Stadium has adopted a clear bag policy only. This is to ensure a contactless experience for fans and staff. All fans entering Toyota Stadium will still go through a security checkpoint prior to entrance. Entry line barricades will be more spread out and markers will be in place for fans to adhere to effective social distancing.

**PARKING**

Parking for the 2020 matches at Toyota Stadium will be free of charge for all fans attending. We highly encourage fans to park in the lot closest to the designated entrance for your fan zone. The Tundra Platinum and Camry Gold lots will remain reserved to those with passes.
Under new MLS mandated protocol, it will be required for fans in attendance to wear a mask (except for children under the age of 2) at all times when on Toyota Stadium premise, including parking areas, entrances, and walkways. Updates to stadium policies will be clearly outlined and provided ahead of each match (including any requirements relating to masks or other personal protective equipment). Toyota Stadium will be in constant review of all recommended health and safety protocols, and will always be in accordance with federal, state, and local laws, rules, and regulations.

Tailgating will not be permitted in FC Dallas parking lots prior to FC Dallas matches this Fall. As a reminder of the mask policy outlined in this Fan Guide, fans are required to wear their mask on all stadium property; including as they enter the stadium from their cars and leave from the stadium to their cars.

Due to the limited capacity and MLS distance from the field rules, the Budweiser Beer Garden will not be open to fans on matchday. Fans will be relocated to sections in the stadium and socially distanced in your seating assignments. We are working with Supporter Group leadership to ensure the best possible atmosphere for our supporters.

The National Soccer Hall of Fame Club will not be open on matchday. Access to The Winners Club presented by WinStar World Casino and Resort will be available to those fans in the Red Fan Zone and will have restricted capacity to meet social distancing requirements. The Heineken Red Star Club will be available to fans in the Blue Fan Zone and will have restricted capacity to meet social distancing requirements.

All pre and post-match elements are being revisited at this time. We have simplified and/or eliminated fan engagement activities and VIP field access opportunities both pre and post-match.

The National Soccer Hall of Fame Experience will not be open to fans on match day.
Concession, merchandise, and restroom locations will be available and open in both fan zones with similar offerings available in each area. Please note other items that will be in place for fan experience, safety, and health:

- Stanchions and space markers will be utilized on the concourse to encourage proper distancing for guests waiting in lines at concessions, merchandise shops, and restrooms
- All concourse restrooms will all have doors propped open during events (excluding Family restrooms) and attendants will be placed at each who will sanitize with disinfectant frequently. There will also be signage present for proper hand washing in all restrooms
- All merchandise and concession locations will be cashless transactions, specifically mark entry and exits, and limit the number of customers in each indoor location
- Sanitizer stations and disinfectant wipes located at each merchandise location
- Employees will be in place to constantly sanitize all locations with disinfectant wipes
- Cleaning crew will wear gloves at all times, change gloves every 30 minutes, and continuously wipe down railings and tables throughout the event
- All employees will be required to wear a protective face covering and in addition, concession stand employees will wear gloves
- No dining or picnic tables to have more than six (6) guests seated throughout the venue
- All tables in dining areas to be placed six feet apart from each other
- All condiments will be in individual, pre-packaged packets
- In-seat food ordering will be available for fans with order pickup when ready at a designated location in their assigned fan zone
- Hospitality areas will have wrapped cutlery
- Food will be served by staff members wearing gloves and a protective face covering. Areas will be wiped down with disinfectant both before and after serving
- Concession stands and kitchens will be cleaned with an electrostatic sprayer, which utilizes a food grade cleaner

Guest Services and First Aid locations will be added inside the building to ensure that:

- Seats to be cleaned with electrostatic sprayer in-between events
- Increased disinfectant wipe down cleanings of high-contact stadium surfaces
- Hand sanitizing stations to be placed throughout the stadium for use by public and employees
- All full-time, part-time, and contracted third-party staff members will complete a self-screening questionnaire prior to entering stadium. Any member experiencing initial symptoms will be asked to return home immediately
- All staff not otherwise required to do so by federal, state, or local laws, rules, or regulations will be encouraged to wear protective masks
- All staff will be instructed to adhere to new guest interaction changes, which include no handshakes or physical contact with guests or employees before or during shift, continuing to frequently wash hands
- There will be ongoing training to educate staff on new and/or updated guidelines and procedures
- All public safety members working a stadium event (Frisco Fire and Frisco Police) will have their temperature checked prior to coming into Toyota Stadium
- Box office will open select windows for proper distancing
- All ticket windows and counters will be sprayed and washed both before and after an event, and then hand wiped during event when needed
- Posted “COVID-19” signage at entry gates and throughout the concourse for all those attending Toyota Stadium
- Frequent video and PA announcements pertaining to proper cleanliness and social distancing
- Social Media and e-blast messaging promoting best practices for fans attending Toyota Stadium
This ticket is a revocable license that only grants the ticketholder a one-time entry to Toyota Stadium (the “Stadium”) and a spectator seat, or standing room, for the specified game (the “Event”). Dates and times of the Event are subject to change or cancellation. The holder, on behalf of the holder and any accompanying minors (collectively, the “Holder”), agrees that:

- (**MLS**) or FC Dallas Soccer, LLC and its affiliates (the “Club” and, collectively with the “Club” and **MLS**, “Management”).
- Admission may be refused or withdrawn or Holder ejected at the Stadium and **MLS**, “Management”.
- If Holder does not consent to such searches and waivers any and all claims relating to them. If Holder does not consent to such searches, Holder will be denied entry or ejected from the Stadium without refund. Further, Management reserves the right to refuse admission to or eject any person whose conduct, in Management’s sole discretion, violates these Terms, any applicable code of conduct, or is otherwise disorderly, without refund. Inappropriate behavior or abusive language may result in ejection (without refund), forfeiture of season ticket privileges, and/or other legal action. Refund to Holder of the Face Value shall automatically terminate Holder’s rights hereunder.
- Holder agrees not to create, transmit, display, distribute, exploit, misappropriate or sell (or aid in such activity) any description or account (in any form, whether text, data or visual, and including, without limitation, play-by-play data) of the Event for any commercial, non-personal, purpose. Holder agrees not to create, transmit, display, distribute, exploit or sell (or aid in such activity) any photographs, images, videos, livestreams, audio or other form of display or public performance or reproduction of any portion of the Event (the “Works”).
- Holder also grants irrevocable permission to **MLS** and the Club (and their sponsors, licensees, advertisers, broadcasters, designees and agents) to use, publish, edit, and alter Holder’s image, likeness, voice, actions and statements in any medium including, without limitation, the unauthorized use of the Works. Holder waives any rights associated with the Works. Holder signs this ticket and granted **MLS** an exclusive worldwide, irrevocable, perpetual, sub-licensable, royalty-free license to all rights associated with the Works. Holder agrees not to create, transmit, display, distribute, exploit, misappropriate or sell (or aid in such activity) any photographs, images, videos, livestreams, audio or other form of display or public performance or reproduction of any portion of the Event (the “Works”).
- Holder agrees that by using this ticket to enter the Stadium, Holder shall be deemed to have signed this ticket and granted **MLS** an exclusive worldwide, irrevocable, perpetual, sub-licensable, royalty-free license to all rights associated with the Works. Holder also grants irrevocable permission to **MLS** and the Club (and their sponsors, licensees, advertisers, broadcasters, designees and agents) to use, publish, edit, and alter Holder’s image, likeness, voice, actions and statements in any medium including, without limitation, the unauthorized use of the Works. Holder waives any rights associated with the Works. Holder agrees not to create, transmit, display, distribute, exploit, misappropriate or sell (or aid in such activity) any photographs, images, videos, livestreams, audio or other form of display or public performance or reproduction of any portion of the Event (the “Works”).
- Holder also grants irrevocable permission to **MLS** and the Club (and their sponsors, licensees, advertisers, broadcasters, designees and agents) to use, publish, edit, and alter Holder’s image, likeness, voice, actions and statements in any medium including, without limitation, the unauthorized use of the Works. Holder waives any rights associated with the Works. Holder agrees not to create, transmit, display, distribute, exploit, misappropriate or sell (or aid in such activity) any photographs, images, videos, livestreams, audio or other form of display or public performance or reproduction of any portion of the Event (the “Works”).
1. Acknowledgments of COVID-19

This Agreement includes an Arbitration Provision and a Waiver of Your Right to Bring a Class Action.

IN CONSIDERATION of being permitted to enter and remain at Toyota Stadium, including all surrounding parking areas, pedestrian plazas, entryways, and other ancillary areas (collectively, the "Stadium") for a home game or other event of FC Dallas, I, on behalf of myself and my heirs, assigns, executors, administrators, next of kin, and other persons acting or purporting to act on my or their behalf (collectively, "Related Persons"), hereby acknowledge and agree as follows:

1. Acknowledgments of COVID-19 and Other Risks. I fully understand that (a) the novel coronavirus SARS-CoV-2 and any resulting disease (together with any mutation, adaptation, or variation thereof, "COVID-19") is an extremely contagious disease that can lead to severe illness and death, and there is an inherent danger and risk of exposure to COVID-19 in any place where people are present; (b) no precautions, including the protocols that will be implemented from time to time by Frisco Stadium, LLC, FC Dallas Soccer, LLC, and their affiliated entities (collectively, the "Team Entities") and/or third parties (including, but not limited to, federal and state governmental agencies) (collectively, the "Stadium Protocols"), can eliminate the risk of exposure to COVID-19; (c) while people of all ages and health conditions can be and have been adversely affected by COVID-19, according to public health authorities (i) people with certain underlying medical conditions are or may be especially vulnerable, including, but not limited to, people with chronic kidney disease, chronic obstructive pulmonary disease, moderate to severe asthma, liver disease, compromised immune systems (including as a result of organ transplant), obesity, serious heart conditions, sickle cell disease, and type 2 diabetes, and (ii) the risk of severe illness from the contraction of COVID-19 increases steadily with age, and contracting COVID-19 can result in the further transmission of COVID-19 to my spouse, family members, and other contacts; and (d) exposure to COVID-19 can result in being subject to quarantine requirements, illness, disability, other short-term and long-term health effects, and/or death, regardless of age or health condition. I FULLY UNDERSTAND AND KNOWINGLY AND VOLUNTARILY ASSUME ALL RISKS RELATED TO MY ENTRY INTO, AND PRESENCE IN, THE STADIUM, WHICH MAY INCLUDE AN INCREASED RISK OF EXPOSURE TO ILLNESS (INCLUDING, WITHOUT LIMITATION, COVID-19), PERSONAL INJURY, ILLNESS, DISABILITY, SUFFERING OF SHORT-TERM OR LONG-TERM HEALTH EFFECTS, OR LOSS OF OR DAMAGE TO PROPERTY, WHICH I OR ANY OF MY RELATED PERSONS MAY HAVE OR HEREAFTER ACCRUE AGAINST ANY OF THE RELEASED PARTIES AS A RESULT OF OR THAT RELATE IN ANY WAY TO (I) MY EXPOSURE TO COVID-19; (II) MY TRAVEL TO AND FROM, ENTRY INTO, OR PRESENCE WITHIN, THE STADIUM OR COMPLIANCE WITH THE STADIUM PROTOCOLS OR ANY OTHER POLICIES OR PROTOCOLS APPLICABLE TO THE STADIUM; (III) ANY INTERACTION BETWEEN ME AND ANY PERSONNEL OF ANY OF THE RELEASED PARTIES PRESENT AT THE STADIUM (INCLUDING, WITHOUT LIMITATION, ANY USHERS, TICKET-TAKERS, EVENT SECURITY, HEALTH AND SAFETY PERSONNEL; OR CLEANING, CONCESSIONS, OR PARKING PERSONNEL); OR (IV) ANY OF THE RISKS IDENTIFIED ABOVE IN SECTION 1, IN EACH CASE WHETHER CAUSED BY ANY ACTION, INACTION, OR NEGLIGENCE OF ANY RELEASED PARTY OR OTHERWISE.

2. Release, Waiver of Liability, and Covenant Not to Sue. (A) ON BEHALF OF MYSELF AND EACH OF MY RELATED PERSONS, I HEREBY KNOWINGLY, VOLUNTARILY, IRREVOCABLY, AND FOREVER RELEASE, WAIVE, AND DISCHARGE (AND COVENANT NOT TO SUE), EACH AND ALL OF THE RELEASED PARTIES FROM (OR WITH RESPECT TO) ANY AND ALL CLAIMS, SUITS, CAUSES OF ACTION, AND CLAIMS FOR DAMAGES, WHETHER PAST, PRESENT, OR FUTURE, AND WHETHER KNOWN OR UNKNOWN, INCLUDING, BUT NOT LIMITED TO, CLAIMS ARISING OUT OF OR IN CONNECTION WITH MY DEATH, PERSONAL INJURY, ILLNESS, DISABILITY, SUFFERING OF SHORT-TERM OR LONG-TERM HEALTH EFFECTS, OR LOSS OF OR DAMAGE TO PROPERTY, WHICH I OR ANY OF MY RELATED PERSONS MAY HAVE OR HEREAFTER ACCRUE AGAINST ANY OF THE RELEASED PARTIES AS A RESULT OF OR THAT RELATE IN ANY WAY TO (I) MY EXPOSURE TO COVID-19; (II) MY TRAVEL TO AND FROM, ENTRY INTO, OR PRESENCE WITHIN, THE STADIUM OR COMPLIANCE WITH THE STADIUM PROTOCOLS OR ANY OTHER POLICIES OR PROTOCOLS APPLICABLE TO THE STADIUM; (III) ANY INTERACTION BETWEEN ME AND ANY PERSONNEL OF ANY OF THE RELEASED PARTIES PRESENT AT THE STADIUM (INCLUDING, WITHOUT LIMITATION, ANY USHERS, TICKET-TAKERS, EVENT SECURITY, HEALTH AND SAFETY PERSONNEL; OR CLEANING, CONCESSIONS, OR PARKING PERSONNEL); OR (IV) ANY OF THE RISKS IDENTIFIED ABOVE IN SECTION 1, IN EACH CASE WHETHER CAUSED BY ANY ACTION, INACTION, OR NEGLIGENCE OF ANY RELEASED PARTY OR OTHERWISE.

(B) FOR THE PURPOSES HEREOF, THE "RELEASED PARTIES" ARE: (I) MAJOR LEAGUE SOCCER, L.L.C. AND ITS AFFILIATES ("MLS"), SOCCER UNITED MARKETING, LLC ("SUM"), THE MEMBERS OF MLS AND EACH OF THE MLS TEAMS OPERATED BY THEM, AND EACH OF THEIR RESPECTIVE DIRECT AND INDIRECT AFFILIATES, MEMBERS, ADMINISTRATORS, DESIGNEES, LICENSEES, AGENTS, OWNERS, OFFICERS, DIRECTORS, EMPLOYEES, SPONSORS, INVITEES, AND CONTRACTORS (AND ALL EMPLOYEES OF SUCH CONTRACTORS), AND OTHER PERSONNEL (COLLECTIVELY, INCLUDING MLS, SUM, AND THE TEAM ENTITIES, THE "MLS PARTIES"); (II) THE DIRECT AND INDIRECT OWNERS, LESSEES, AND SUBLESSEES OF THE STADIUM; (III) CONCESSIONAIRES, MERCHANDISERS, OTHER VENDORS, AND ALL OTHER CONTRACTORS PERFORMING SERVICES AT THE STADIUM; (IV) OTHER THIRD PARTIES PRESENT AT OR FROM TIME TO TIME BROUGHT TO THE STADIUM;
ARBITRATION AND RELEASE AND WAIVER OF LIABILITY AGREEMENT - CONTINUED (INCLUDING, WITHOUT LIMITATION, MEDICAL PERSONNEL); AND (V) ANY PARENTS, SUBSIDIARIES, AFFILIATED AND RELATED COMPANIES, AND OFFICERS, DIRECTORS, OWNERS, MEMBERS, MANAGERS, PARTNERS, EMPLOYEES, EMPLOYEES, AGENTS, CONTRACTORS, SUB-CONTRACTORS, INSURERS, REPRESENTATIVES, SUCCESSORS, AND/OR ASSIGNS OF EACH OF THE FOREGOING ENTITIES AND PERSONS, WHETHER PAST, PRESENT, OR FUTURE, AND WHETHER IN THEIR INSTITUTIONAL OR PERSONAL CAPACITIES.

3. Governing Law. I agree that this Agreement shall be governed by the laws of the State of Texas, without regard to choice of law principles.

4. Arbitration Agreement. I agree that (a) any current or future claim, action, or proceeding between me and any of the Released Parties arising out of or relating to this Agreement, or my presence at the Stadium (collectively, the “Claims”), must be submitted for confidential, final, and binding arbitration to Judicial Arbitration and Mediation Services, Inc. (“JAMS”) pursuant to the Federal Arbitration Act (“FAA”); (b) the FAA is applicable because the MLS Parties are engaged in transactions involving interstate commerce; (c) the arbitration shall proceed before a single arbitrator; (d) the arbitration shall be conducted in accordance with the JAMS Comprehensive Arbitration Rules and Procedures; (e) any and all issues relating or pertaining to arbitration or this arbitration clause, including but not limited to the threshold question of arbitrability or the enforceability or validity of this arbitration clause, shall be delegated to the arbitrator selected pursuant to this provision; (f) the arbitrator shall have the power to award any remedies, including attorneys’ fees and costs, available under applicable law; (g) judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction; (h) the award may be vacated or modified only on the grounds specified in the FAA or other applicable law; and (i) any arbitration conducted pursuant to this Agreement shall take place in Collin County, Texas.

5. Class Action Waiver. I agree that all claims described in Section 4 must be pursued on an individual basis only. By signing this Agreement, I hereby waive my right to commence, or be a party to, any class or collective claims against the Released Parties.

6. Severability. I agree that if any provision or part thereof contained in this Agreement is declared illegal, unenforceable, or ineffective, such provision or part thereof shall be modified, if possible, in order to achieve the intentions of the parties, and, if necessary, such provision or part thereof shall be deemed severable, such that all other provisions contained in this Agreement shall remain valid and binding.

7. Term. This Agreement is perpetual in nature and applies to all activities and events at the Stadium for which I am present for or participate in, and all Claims arising therefrom, from the date of execution.

I HAVE CAREFULLY READ AND VOLUNTARIALLY SIGN THIS AGREEMENT; I understand its terms and I am aware of its legal consequences, including that I am hereby giving up substantial legal rights and that by signing this Agreement, I will not be able to sue the Released Parties if I suffer any illness, injury, or death for any reason due to the exposure of COVID-19; and I understand that it is a material inducement for my admission to and continued presence at the Stadium and that the MLS Parties and the other Released Parties are relying upon it; and, I further agree that no oral representations, statements, or inducements contrary to anything contained herein have been made by any of the MLS Parties or other Released Parties.
GIVEN THE CONTINUED UNCERTAINTY WITH RESPECT TO THE COVID-19 PANDEMIC AND ITS EFFECT ON PUBLIC EVENTS, FC DALLAS RESERVES THE RIGHT TO AMEND OR REPLACE THESE POLICIES AT ANY TIME.